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YOUR RIGHTS AND RESPONSIBILITIES AS A PATIENT

Under Federal and Nevada law, you have the right to be informed of your patient rights, responsibilities, services to be provided and the cost of those services. Carefully read the information below.

Rights

- ❖ To understand and use these rights, or if for any reason you do not understand or you need help, Gex Women's Care will provide appropriate assistance or an interpreter
- ❖ To be treated with respect, consideration and dignity
- ❖ To be provided with appropriate privacy
- ❖ To be informed of available services and estimated cost of services
- ❖ To have all records kept confidential, and upon request, obtain information on disclosures of confidential records according to Gex Women's Care policy
- ❖ To be given the opportunity to participate in decisions relation to your healthcare, unless you are unable due to a medical condition
- ❖ To be informed of care available during emergencies and after normal business hours
- ❖ To be fully informed and have the right to consent or refuse to participate in experimental research or clinical pharmaceutical trials
- ❖ To be informed of the procedure for filing complaints or grievances
- ❖ To receive appropriated medical treatment regardless of sex, age, race, religion, national origin, sexual orientation or handicap
- ❖ To discuss with your provider of care, any treatment, procedure or operation and understand the purpose, probable outcome, alternatives and risk involved
- ❖ To have any personal effects, (ie., glasses, clothes) secured while receiving care in the facility
- ❖ To refuse treatment to the extent permitted by the law and to be informed of the consequences of your refusal
- ❖ To review, request correction or amendment of erroneous or incomplete information in your medical record
- ❖ To obtain the name, position and professional relationship of all individuals involved in your care

- ❖ To be informed when supervised students may participate in your healthcare; consent or refusal from the patient is acceptable and will be recorded on the patient's chart
- ❖ To allow release of information for treatment, payment or healthcare operations such as quality assurance or credentialing

Responsibilities

- ❖ To show up for appointments on time or cancel the appointment in advance, if unable to keep scheduled appointment
- ❖ To provide complete, honest and accurate information about any matter relating to your healthcare
- ❖ To inform your provider immediately if you do not completely understand the healthcare instructions you have been given
- ❖ To follow your provider's instructions or explain to the provider the reasons you feel you cannot follow the instructions
- ❖ To notify your provider of any unusual feeling or sensation or a change in your condition following a treatment or procedure
- ❖ To arrange to be accompanied by a responsible adult when any procedure or treatment is to be performed; transportation arrangements are to be appropriate to and from the facility
- ❖ To provide accurate payment information and insurance benefits
- ❖ To authorize payment directly to Gex Women's Care and any applicable physician/specialist/service who participates in your healthcare
- ❖ To guarantee payment of any copayment or balance not paid by your insurance carrier
- ❖ To pay for any copayment or monies due and discussed with you prior to or at the time of service
- ❖ To be considerate of other patients and to makes sure that anyone who accompanies you to Gex Women's Care is also considerate of others.

Noise is to be kept to minimum, and no smoking is allowed

- ❖ To treat all Gex Women's Care employees with consideration and respect
- ❖ To notify any employee of Gex Women's Care regarding concerns, problems or grievances you may have while receiving care